

HOW TO RETRIEVE LOST KPLC TOKENS AFTER DELAY OF MESSAGE USING USSD AND MY POWER APP

Tujue.co.ke

Dial *977#

Select option 1, "Prepaid Services (Token)"

Select option 3, "Token Details"

Enter your KPLC account number and send

Your three latest transactions will be displayed with the dates

Select an option to receive the KPLC token message

OR

Download and install the MyPower app

Select "My Bill/ Token"

Enter your meter number

Your latest transactions will be displayed