

HOW TO OPT OUT OF FULIZA MPESA

1. Dial *234# on your mobile phone to access the M-PESA menu.
2. Select the Fuliza option, usually found under option 0.
3. Look for the "Opt Out" option on the next screen. If you don't see it, choose option 98 to view more options.
4. Select the "Opt Out" option, typically option 7.
5. Confirm the opt-out request, and you will receive an SMS confirming the successful opt-out.