HOW TO BOOK AN APPOINTMENT AT HUDUMA CENTRE

Visit the official Huduma appointment website.
www.appointment.hudumakenya.go.ke

If it is your first time booking a Huduma Kenya appointment, you will need to Register. Click on the red 'Register' button on the lower left side of the login section.

Enter your National ID number and your first name. Provide other details including your name, phone number and email address.

Create your password. Ensure to confirm the password and click on the "Register" button. You will receive an activation code via text.

Click 'New Appointment' to proceed to book a Huduma Kenya appointment online.

Your details would appear on a tab. Go to the 'service center' tab to select a convenient Huduma Kenya Appointment Centre.

Select the service you wish to be assisted with (such as Postal Services, Certificate of Good Conduct, NTSA Inquiries, and Collection of ID).

Select the preferred time and date. Click to save the appointment. You will see a ticket with the appointment details. You will also receive an SMS on your phone confirming your Huduma Kenya appointment.