HOW TO GET CRB CLEARANCE CERTIFICATE

Tujue.co.ke

METROPOL

Method 1: Metropol CRB

1. Visit the Metropol website or use the Metropol App
2. Register by paying Ksh 100 to PayBill number 220388 (Use your ID number as the account number).
3. After payment and receiving a reference number via SMS select on "Get Clearance Certificate."
4. Login using your mobile number and the received reference number.
5. Pay Ksh 2,200 through the provided payment options or pop-up to the Mpesa number you provided during registration.
6. Receive the certificate via the email you provided to Metropol.

CREDITINFO

Method 2: CreditInfo CRB

1. Visit the CreditInfo Kenya website
2. Click on "Clearance Certificate"
3. Select on "Personal Clearance Certificate Application."
4. Fill in the online form and upload the your identification document and submit.
5. Receive a feedback message that guides on how to pay Ksh. 2200 via Mpesa.
6. Email the M-Pesa confirmation to helpdesk@creditinfo.co.ke. Include your full name and ID number in the email
7. Your clearance certificate will be processed and emailed to you within 2-3 business day.

TransUnion tu

Method 3: Transunion CRB

1. Registration: Pay Ksh 50 to PayBill number 212121. Use your ID number as the account number
2. Paying for the Certificate: Pay Ksh 2,200 to the same PayBill number 212121. Use your ID number as the account number
3. Request Processing: Forward the M-Pesa transaction message to email-cert@transunion.co.ke. Include your full name and ID number in the email
4. Certificate Delivery: An updated certificate of clearance will be emailed to you within 1-2 business days