

# HOW TO UNSUBSCRIBE/ DELETE SKIZA TUNE

[Tujue.co.ke](http://Tujue.co.ke)

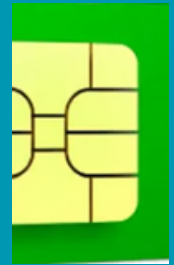
## Method 1: Removing SKIZA Tune Via SMS

1. Open your phone's messaging application.
2. Compose a new SMS.
3. Type "DELETE" (without quotes) followed by a space and then the SKIZA Tune code.
4. Send this SMS to 811.



## Method 2: Removing SKIZA Tune Via USSD

1. Dial \*811# on your Safaricom line.
2. From the menu that appears, select "Manage my Tunes" (usually option 2).
3. You'll receive a list of all your currently active SKIZA Tunes. Select the tune you want to remove
4. Choose the "Unsubscribe" option.
5. Receive a deletion confirmation message.



## Method 3: Removing Via MySafaricom App

1. Open the MySafaricom App on your smartphone.
2. Log in with your Safaricom credentials if not already logged in.
3. Navigate to the "Skiza" section and tap on it.
4. A list of all your current subscriptions will appear with the option of unsubscribe on the far right. Select on "UNSUBSCRIBE."
5. Confirm that you want to unsubscribe



## Method 5: Customer Care Assistance

If you're having trouble with the other methods:

1. Dial 100 from your Safaricom line to reach customer care.
2. Follow the voice prompts to speak with a representative.
3. Request assistance in removing specific SKIZA Tunes.
4. Provide the representative with the SKIZA Tune codes you want to remove

